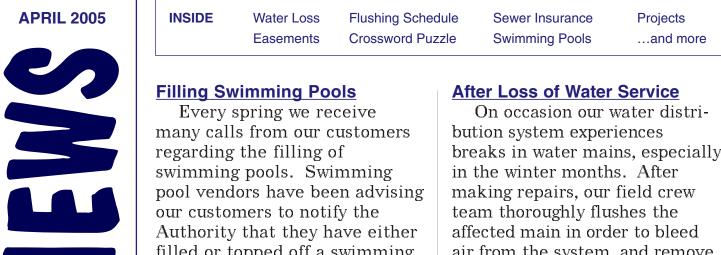
**APRIL 2005** 



## Filling Swimming Pools

Every spring we receive many calls from our customers regarding the filling of swimming pools. Swimming pool vendors have been advising our customers to notify the Authority that they have either filled or topped off a swimming pool; and that the sewer portion of their bill will be adjusted. This is not the case. The Authority charges for both water and sewer for all usage that is registered on the water meter. The Authority is unable to differentiate what was used or not used in a swimming pool. In addition it is unlawful to discharge chlorinated water into public storm sewers, it must be discharged into a public sewerage system.

## After Loss of Water Service

On occasion our water distribution system experiences breaks in water mains, especially in the winter months. After making repairs, our field crew team thoroughly flushes the affected main in order to bleed air from the system, and remove rust and scale. It is normal to observe some rust or discoloration in your water. The following procedure will best deal with the issue, please follow it if you have experienced an interruption of water service.

First, wait about an hour for the system to calm down. Then run the cold water of the bathtub faucet. The water may appear rusty, dirty or cloudy at first but should become clear within continued on page 2



**LBCJMA** at Work

#### from page 1

a short period of time. If it does not clear up please contact the Authority.

## On The Web

In our October newsletter we announced the launch of www.lbcjma.com. It is a continual work in progress. As official Authority meeting minutes are available they are placed on our web site for public download. We have also added a photo montage entitled LBCJMA At Work, and have added an area for our employees to access various forms and documents.

Next time you're web-surfing try out www.lbcjma.com.

## **Municipal Liens**

The state of Pennsylvania permits municipalities to place liens on proper-

ties under the Municipal Claim and Tax Liens Law (53 P. S. 7101, et. seq.) A municipal authority is included under this law.

LBCJMA will place a lien on a property if the water and sewer bill is delinquent, and the property goes to Tax Sale, Sheriff Sale, or becomes severely delinquent. The amount of the lien placed on the property is for the balance on the account plus lien filing and satisfaction costs of \$85.00.

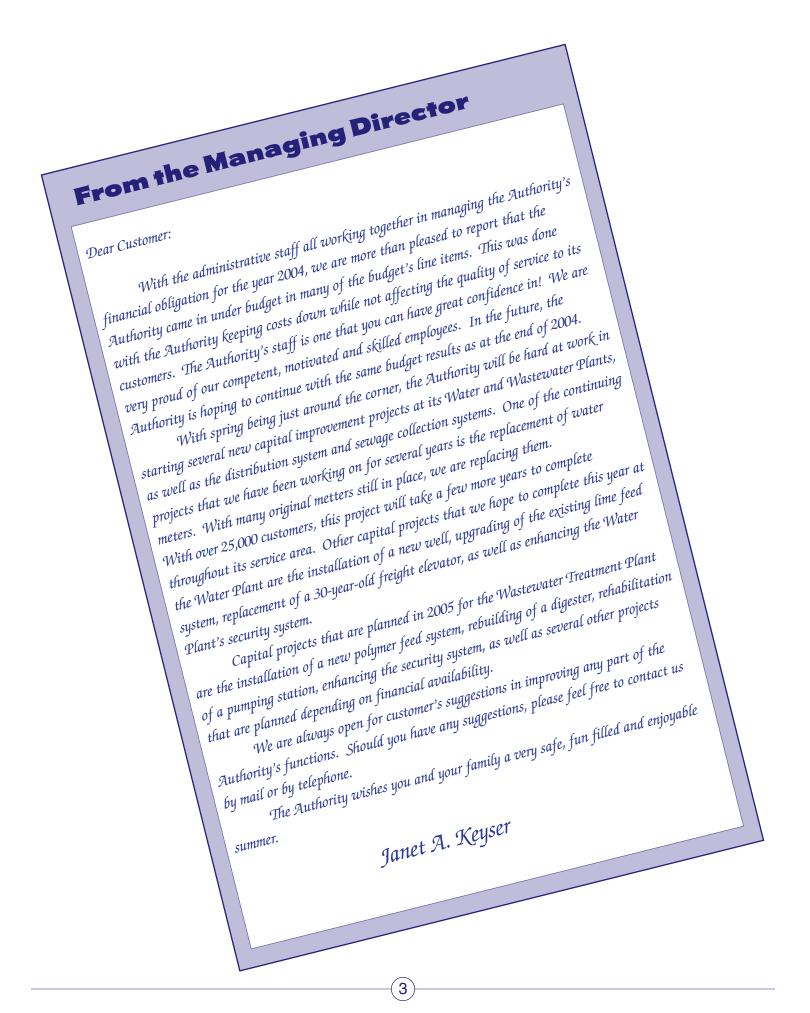
Homeowners are advised in advance by mail of the Authority's intent to place a lien on their property.

Once a municipal lien is placed on a property, the water and sewer account must be paid in full along with all costs associated with the filing and satisfaction of the lien prior to the Authority removing the lien from the property. continued on page 4

IMPORTANT NOTICE - MARK YOUR CALENDARS!!   SECTION OF LEVITTOWN DAY   Levittown Town Center, Kenwood, Junewood, Marion Village Apts., Dogwood, TUE   Farmbrook, Greenbrook, Stonybrook, Victoria Garden Apts. TUE					
SECTION OF LEVITTOWNDAYLevittown Town Center, Kenwood, Junewood, Marion Village Apts., Dogwood,TUEFarmbrook, Greenbrook, Stonybrook, Victoria Garden Apts.WED	LBCJMA FLUSHING OF WATER MAINS				
Levittown Town Center, Kenwood, Junewood, Marion Village Apts., Dogwood,TUEFarmbrook, Greenbrook, Stonybrook, Victoria Garden Apts.WED	<b>IMPORTANT NOTICE - MARK YOUR CALENDARS!!</b>				
Farmbrook, Greenbrook, Stonybrook, Victoria Garden Apts.   Tullytown, Lakeside, Pinewood, Creek Village Apts.   WED	DATE				
Tullytown, Lakeside, Pinewood, Creek Village Apts. WED	10-May-05				
······································					
Oaktree Crabtree Willowood Elderberry	11-May-05				
Calciberty The	12-Apr-05				
Magnolia Hill, Birch Valley, Galilee Village, Newport Village Apts., FRI	13-Apr-05				
North Park, Village Of Pennbrook Apts., Millcreek Manor					
Holly Hill, Appletree, Red Cedar Hill <b>TUE</b>	17-May-05				
Thornridge, Vermilion Hills, Pennsbury Wood Apts., Galilee Pavilion, Rue Court WED	18-May-05				
Goldenridge, Orangewood, Violetwood, Whitewood, Green Lynne, THU	19-May-05				
Millcreek Road, Roman Apts., Mill Crossing Apts., Orangewood Apts.					
Indian Creek, Blueridge, Crestwood Condos, Yellowood, Bloomsdale Gardens, <b>FRI</b>	20-May-05				
Avalon Court Apts., Millcreek Falls, Brittany Spring Apts.					
Quincy Hollow, Juniper Hill, Upper Orchard, Lower Orchard, Plumbridge, TUE	24-May-05				
Rt. 413, Racquet Club Apts., Foxwood Manor Apts.,					
Hamilton Park Apts., Bristol Plaza, Levittown Trace Apts.					
Cobalt Ridge, Woodbourne Rd. & Apts., Elmwood Terrace, WED	25-May-05				
Red Rose Gate, Longview Garden Apts., I-95 Technology Center					
Forsythia Gate, Snowball Gate, Chesterfield Apts., County Club Apts., Hollybrook THU	26-May-05				
Highland Park, Twin Oaks, Deep Dale East, Deep Dale West, Twin Terrace Apts., FRI	27-May-05				
Country Manor Apts., Dorilyn Terrace Apts.					
DAILY FLUSHING OF FIRE HYDRANTS WILL TAKE PLACE IN THE AREAS OF LEVITTOWN					
IN THE ORDER SHOWN (BETWEEN THE HOURS OF 7:00 A.M. AND 3:00 P.M.)					
Areas being flushed and adjacent areas may notice a slight discoloration in the water during the period when					
flushing is in progress. The disturbance, if any, is usually less than an hour in duration. Residents are advised to refrain from using water for drinking, cooking, or clothes washing while the flushing is in progress.					

Residents are advised to refrain from using water for drinking, cooking, or clothes washing while the flushing is in progress. FLUSHING MAY BE POSTPONED AT ANY TIME DUE TO WATER RESTRICTIONS FROM INSUFFICIENT RAINFALL.

2



## from page 2 Grease Traps

LBCJMA is required by federal law to have a Pretreatment Program in effect to eliminate or control the introduction of certain pollutants into our sewerage system and Waste-water Treatment Plant (WWTP).

The Pretreatment Program is adopted as a Resolution by LBCJMA's Board of Directors and is then sent to the four municipalities we serve to be adopted as a local Ordinance. Once adopted as an Ordinance, the Authority has the weight of law to fine anyone illegally discharging certain pollutants into our system.

Part of this program covers grease traps. If you are a food serving establishment, you are required to have a minimum sized grease trap of 1,000 gallons located below ground and outside of your building.

A copy of our Pretreatment Program can be downloaded from the DOWNLOADS link of www.lbcjma.com.

# From The Meter <u>Reading Department</u>

LBCJMA has been in the process of installing new Touch Read and Radio Read meters in our service district.

How It Works: For Automated reading, advanced and patented "Magnetic-field Position-sensing" technology is used to determine and report the exact rotational position of each odometer wheel and the exact same numerical value that's displayed on the register face.

Benefits of this system: The Touch Read and Radio Read metering system is totally accurate and eliminates human error. Radio Read metering allows the Authority to retrieve quarterly meter readings in locations that are not easily accessible to our meter readers.

NOTE TO CUSTOMERS: All meters must be accessible to the Authority 24/7.

4

If water meter pits are covered with dirt, overgrowth or objects that obstruct the meter pit lids, the Authority will be unable to obtain meter readings. For water meters inside buildings, the area in which the meter is located should remain clear of obstructions.

Should a customer have a problem with billing or plumbing at their property, access to the water meter pit is vital. The water meter pit has the only other shut-off valve for your property. If you encounter a broken pipe in your home or need plumbing work completed, access to the water meter pit may become necessary.

Access to the water meter pit is required for those customers wishing to confirm their quarterly water bills in addition to performing leak tests for possible problems.

Please help the Authority help you by keeping your water meter pit and water meter area clean and clear of debris.

## Sewer Backup Insurance

For those homeowners who have experienced a sewage backup in their home, they know what a horrific experience it is. Most sewage backups are caused by the failure of the house lateral or internal piping. However, in certain circumstances homes have been damaged by a blockage, etcetera in the sewer main. In almost all cases of the latter, it is due to the intrusion of roots from a large tree in the backyard or neighboring property. Homeowners are then required to remove all of the existing trees from the sanitary sewer easement. Most homeowners are eager to remove the trees, once they see the damage to their home.

However, what can you do about the damages inside the house? The Pennsylvania Political Subdivision Tort Claims Act holds the Authority and its insurance carrier harmless for many types of backups.

## Insurance from page 4

Even in situations where a sewage backup meets the conditions required for coverage of the Authority's insurance, the homeowner(s) are only entitled to "Actual Cash Value" or 'ACV' of the items damaged. This is akin to car insurance, where you can only obtain "book value" for your 2-year-old car, which you still owe money on. And now you have to replace the car with another. This is why any homeowner is well advised to obtain some additional insurance through their home insurance provider. Usually, this is in the form of a 'rider' at additional cost. However, some insurance companies have stopped offering this option. Others still offer it, but have increased the cost. Check with your agent or insurance company directly for more information.

## **Easements**

William Levitt was indeed a visionary. He pioneered many progressive ideas in his time. One of his "visions" was to create nicely flowing neighborhood streets which were uncluttered with utility poles, wires and of course, that foe to the automobile wheel, the sewer manhole. Mr. Levitt decided to place the sanitary sewers and utility poles in the back of the properties, which vastly improved the look of his developments.

As a result, many homeowners throughout Levittown have some sort of easement or "Right of Way" located somewhere on their property. Easements were created to protect those utilities which were located on a given property. Certain restrictions were put into place to ensure the proper maintenance and usage of the easements. However, Mr. Levitt could not have realized the potential problems, which would ultimately arise from his choice of locations for these utilities.

Problems such as trees, storage sheds, garages, swimming pools, junk cars, firewood and other assorted debris have been placed on easements by homeowners who are either not aware of the easement restrictions or do not care. Authority crews are often not able to access sewer manholes during an emergency due to obstructions in the yard, locked gates or even fences constructed directly over a manhole cover which is in plain view of the person erecting the fence. The original Levitt deed restrictions are still in place throughout Levittown, and restrict the easement areas from any structures and trees. The Authority tries to be a continued on page 7

# **BILLING SCHEDULE**

#### JANUARY-APRIL-JULY-OCTOBER

Lakeside Pinewood Stonybrook Greenbrook Farmbrook Willowood Elderberry Elderberry (Jubilees) Birch Valley (Jubilees) Oaktree

Indian Creek Whitewood Snowball Gate Mill Creek Falls Red Rose Gate Cobalt Ridge Green Lynne Laurel Bend Mill Creek Manor

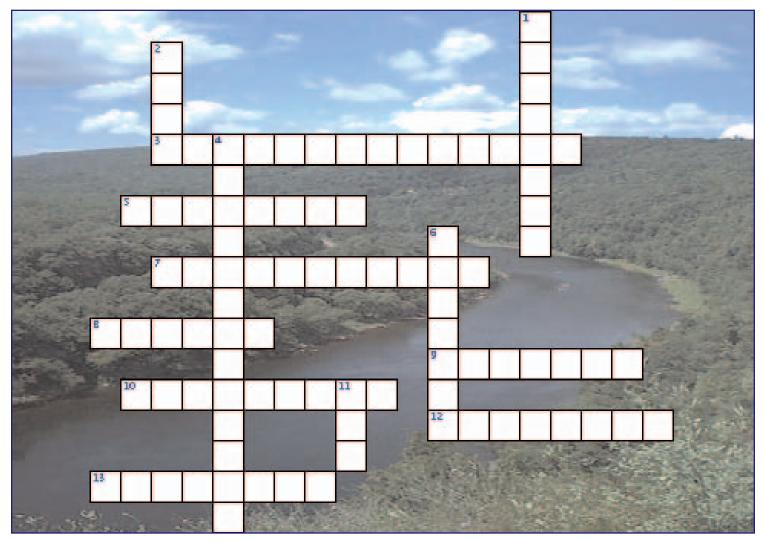
#### FEBRUARY-MAY-AUGUST-NOVEMBER

- Magnolia Hill Thornridge Thornridge (Jubilees) Dogwood North Park North Park (Jubilees) Plumridge Vermillion Hills Lower Orchard
- Kenwood Upper Orchard Junewood Quincy Hollow Red Cedar/Goldenridge Forsythia Gate Tullytown Paper Mill Village Juniper Hill

#### MARCH-JUNE-SEPTEMBER-DECEMBER

Birch Valley Crabtree Red Cedar Hill Appletree Goldenridge Holly Hill Violetwood Violetwood (Jubilees) Orangewood Yellowood Crabtree (Ranchers) Blueridge Goldenridge (Ranchers) Deep Dale Highland Park Twin Oaks Apartment Complexes Bloomsdale Gardens Hollybrooke Private Fire Protection Crestwood Condos. Fire Hydrants Drexelwood Fairbridge

# **LBCJMA Crossword Puzzle - Sewage Treatment Terms**



**Partial Word List:** 

Anaerobic Effluent Bar Rake Grit Chamber Aerobic I & I

### ACROSS

- 3. System of pipes, manholes, etc. to convey sewage
- 5. Discharge from a wastewater treatment
- 7. Device for capturing sand and other materials harmful to wastewater treatment plant equipment
- 8. Lower Bucks County Joint Municipal Authority: abbr.
- 9. Device to remove rags and similar materials from sewage flow
- 10. Bacteria that do not require oxygen to live
- 12. Chemical used to kill pathogens in effluent from wastewater treatment plant
- 13. Former location (Levittown section) of LBCJMA office

#### DOWN

- 1. Proper name for "bugs"
- 2. Slang term for bacteria that "eat" sewage
- 4. Original owner of LBCJMA facilities
- 6. Bacteria that require oxygen to live
- 11. Inflow and Infiltration

ואו Aerobic '9 JJivel mailliw '+

sbng '7 Bacteria

•т DOWN

- Crabtree 13'
- Chlorine 17'
- Anaeropic '0T Bar Rake '6
- LBCJMA '8
- Grit Chamber ٠L
- JUSUIT ٦' meizye system 3'

ACROSS

#### 6

## Easements from page 5

good neighbor and makes every attempt to accommodate a homeowner's request for improvements to their property. All structures and/or appurtenances on sewer easements must have prior approval of LBCJMA. Failure to obtain the required approval(s) will result in the Authority requiring removal of the structure from the easement portion of the property. Prior approval ensures that the item(s) meet with the Authority's requirements for a "moveable" installation on the easement. Items are required to be moveable in the event the Authority needs immediate access to repair a broken main, or address some other utility related issue.

Trees are not permitted on the easements with no exceptions. Trees ultimately cause root intrusions into the sanitary sewer mains and in some cases have grown into the cast iron water mains. Trees should be removed from all easement areas to avoid sewer blocks, breaks and even sewage backups into your home. Unfortunately, most of the properties throughout Levittown were never designed for the containment of large trees. Therefore, there is no more



Example of encroachment onto Authority's easement. Precious time is lost removing obstacles to manholes and sewer lines. Add snow and the manhole becomes very difficult to locate when there is a sewer backup. efficient way of dealing with a persistent root problem than the complete removal of the tree(s). The homeowner is responsible for the trees located on their property, including the cost of removal. The longer a homeowner postpones a tree removal, the higher the cost will be in the end.

The Authority requires homeowners wishing to erect any structures, pools, fences, etcetera to first obtain a permit prior to applying for their local township/borough permit. A clean (unmarked) copy of the original plot plan is required along with a second copy showing all changes, improvements, alterations, etcetera in addition to the proposed project. An Authority permit can be obtained from the office located at 7900 Route 13, Levittown, PA 19057. The cost of the permit is \$50.00. Please remember to bring the aforementioned documents when applying for an Authority easement permit.

For those customers who have sewer manholes in their backyards, you must provide 24 hr., 365-day/year access by Authority personnel. Please keep clear a 5-foot diameter radius around the manhole, and if you have a fenced-in yard, obtain an easement permit if you haven't applied for one. If you wish to lock your gate for privacy, you can obtain a special lock from the Authority, which gives only you and the Authority access to the yard. This lock can be obtained at the WWTP at no charge.

# **LBCJMA Board of Directors**

Bristol Township Anthony Verduci John Monahan Joseph Pollio

<u>Tullytown Borough</u> Edmund Armstrong Edward Czyzyk Richard Adams

# HOURS OF OPERATION

Administration Office		Water Treatment Plant	
Business Hours:	8:00 AM to 4:30 PM Monday thru Friday Closed from 12:00 PM to 1:15 PM	Business Hours:	7:00 AM to 3:00 PM Monday thru Friday
Summer Hours:	Memorial Day – Labor Day		
	7:00 AM to 4:30 PM Monday thru Thursday	Waste Water Treatment Plant	
	Closed from 12:00 PM to 1:15 PM	Business Hours:	7:00 AM to 3:00 PM Monday thru Friday
	8:00 AM to 12:00 PM Friday		Closed from 12:00 PM to 1:15 PM
Holidays Observed:		Holidays Observed:	
	New Year's Day		New Year's Day
	Presidents' Day		Presidents' Day
	Good Friday		Easter Monday
	Memorial Day		Memorial Day
	Independence Day		Independence Day
	Labor Day		Labor Day
	Thanksgiving Day		Columbus Day
	Day After Thanksgiving		Thanksgiving Day
	Christmas Eve		Day after Thanksgiving
	Christmas Day		Christmas Day



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