

NEWS

THE GREAT ESCAPE

Foxwood Manor's maintenance department had called LBCJMA to help in locating a shut-off valve to their water system. Once shut-off, however, their efforts at repairing the line were hampered by one problem after another.

Please join us in congratulating our workers for their concern about their neighbors, even when the problem belongs to someone else. LBCJMA's superintendent on the job was Gary Tosti; working under his leadership were employees John Rosati, Ron Smith, Dan Costello, Jim Coon, Bob Dietz, Ron Celia and John Dutton. Thank you all for your dedication and concern for the well-being of others.



L.: Foxwood Manor Apartments' parking lot turns into a lake after break in their water main occurs. **R.:** LBCJMA workers shown cleaning up.



THE AUTHORITY NEEDS YOU

The Authority's water and sanitary sewer system are a vital part of our everyday life. We need your assistance in watching out for the following:

- Dumping into sanitary sewer manholes
- Any excavations in front or back yards

- Abnormal activity around fire hydrants, water meters, shut off valves, water mains, sanitary sewer lines, etc.

All work on water and/or sewer lines require inspection and/or a permit from the Authority to ensure the work is done properly. With your assistance we can prevent illegal work to our system. Please use the enclosed phone list (last page) to report any suspicious activities immediately.

FILLING SWIMMING POOLS

Every spring we receive many calls from our customers regarding the filling of swimming pools. Swimming pool vendors have been advising our customers to notify the Authority that they have either filled or topped off a swimming pool; and that

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LBCJMA FLUSHING OF WATER MAINS IMPORTANT NOTICE - MARK YOUR CALENDARS!!

SECTION OF LEVITTOWN	DAY	DATE
Levittown Town Center, Kenwood, Junewood, Marion Village Apts., Dogwood, Farmbrook, Greenbrook, Stonybrook, Victoria Garden Apts.	TUE	May 2
Tullytown, Lakeside, Pinewood, Creek Village Apts.	WED	May 3
Oaktree, Crabtree, Willowood, Elderberry	THU	May 4
Magnolia Hill, Birch Valley, Galilee Village, Newport Village Apts., North Park, Village Of Pennbrook Apts., Millcreek Manor	FRI	May 5
Holly Hill, Appletree, Red Cedar Hill	TUE	May 9
Thornridge, Vermilion Hills, Pennsbury Wood Apts., Galilee Pavilion, Rue Court	WED	May 10
Goldenridge, Orangewood, Violetwood, Whitewood, Green Lynne, Millcreek Road, Roman Apts., Mill Crossing Apts., Orangewood Apts.	THU	May 11
Indian Creek, Blueridge, Crestwood Condos, Yellowood, Bloomsdale Gardens, Avalon Court Apts., Millcreek Falls, Brittany Spring Apts.	FRI	May 12
Quincy Hollow, Juniper Hill, Upper Orchard, Lower Orchard, Plumbridge, Rt. 413, Racquet Club Apts., Foxwood Manor Apts., Hamilton Park Apts., Bristol Plaza, Levittown Trace Apts.	TUE	May 16
Cobalt Ridge, Woodbourne Rd. & Apts., Elmwood Terrace, Red Rose Gate, Longview Garden Apts., I-95 Technology Center	WED	May 17
Forsythia Gate, Snowball Gate, Chesterfield Apts., County Club Apts., Hollybrook	THU	May 18
Highland Park, Twin Oaks, Deep Dale East, Deep Dale West, Twin Terrace Apts., Country Manor Apts., Dorilyn Terrace Apts.	FRI	May 19

DAILY FLUSHING OF FIRE HYDRANTS WILL TAKE PLACE IN THE AREAS OF LEVITTOWN IN THE ORDER SHOWN (BETWEEN THE HOURS OF 7:00 A.M. AND 3:00 P.M.)

Areas being flushed and adjacent areas may notice a slight discoloration in the water during the period when flushing is in progress. The disturbance, if any, is usually less than an hour in duration.

Residents are advised to refrain from using water for drinking, cooking, or clothes washing while the flushing is in progress.

FLUSHING MAY BE POSTPONED AT ANY TIME DUE TO WATER RESTRICTIONS FROM INSUFFICIENT RAINFALL.

From the Managing Director

Dear Customer:

It is such a good feeling to see that spring is finally here! Although we truly did not experience a really cold treacherous winter, I am glad to now see flowers blooming and the friendly faces of neighbors that have been hibernating throughout the winter now out and about.

For the Record

On another note, in recent months there have been several newspaper articles in the local paper regarding Bristol Township Sewer Authority. For the record, Bristol Township Sewer Authority is in no way connected to Lower Bucks County Joint Municipal Authority (LBCJMA). Both are separate entities each serving their own jurisdictions. Over the past several months LBCJMA has received many telephone calls from customers asking questions regarding the PA Environmental Protection Agency (PA EPA) performing a grand jury investigation on the Sewer Authority, as well as other questions pertaining to this case. Again, to keep the record straight, Lower Bucks County Joint Municipal Authority has no involvement whatsoever with the Bristol Township Sewer Authority.

Thank you!

For those customers who replied to our Customer Survey that was included in our previous Newsletter, we thank you for taking the time to complete the survey and forward it back to us. We truly appreciate your comments, especially the ones that were very complimentary of the work and services provided by the Authority's employees to you, our customers. And to the customers who wrote in with suggestions on enhancing our services, please know that we also appreciate your suggestions and comments very much, and we are working very diligently, wherever possible, in enhancing those areas of service suggestions to our customers.

Economy Hint

Water gardens and plants slowly and thoroughly during cool, windless hours, as infrequently as possible. Let grass grow taller in hot weather. Use mulch in the gardens and around shrubs to save moisture. Plant native and other shrubs that don't need a lot of watering.

Wishing all of you a very happy and safe spring and summer!

Janet A. Keyser

Swimming Pools from Page 1

the sewer portion of their bill will be adjusted. This is not the case. The Authority charges for both water and sewer for all usage that is registered on the water meter. The Authority is unable to differentiate what was used or not used in a swimming pool. Please note that it is unlawful to discharge chlorinated water into public storm sewers, it is preferred that it drain onto the customer's property to allow the chlorine to evaporate.

CONTINUING EDUCATION, FOR ALL AGES

The Authority offers its employees a continuing education program pertaining to the plant operations as well as various types of safety training. We strive to keep our employees up to date with the latest regulations through a variety of training to assist in their daily duties. By giving our employees the proper tools for the job we believe it allows them to service our customers to the best of their ability.

Continuing Education is also available to the Authority's service area schools through tours of our wastewater plant. The tours are not only educational for the students but fun for the teachers and chaperones as they watch the facial expressions of the kids. If your class is interested in a tour please contact the Authority's Managing Director, Mrs. Janet Keyser, for more information.

CONTRACTORS NEEDED

The Authority is looking for qualified local contractors for various work such as: concrete restoration, fence repair, tree removal, blacktop restoration, roof

repair, etc. If you are a qualified, insured contractor with at least three (3) years experience in any of the listed fields, and are interested in adding your name to our Contractors' list, please fax your company information to the Authority's Wastewater Treatment Plant Manager, Mr. Gary Tosti, at 215-949-4634. Please be sure to include what type of work your company specializes in and at least 3 references.

CUSTOMER NOTICE

As of late, the Lower Bucks County Joint Municipal Authority has experienced significant physical damage to its meters located on customers' property. Lower Bucks County Joint Municipal Authority personnel have found meter lids, pits, frames, etc., broken. This kind of damage occurs by the customer or customer contractors' abuse or misuse on the customer's property. This kind of damage has resulted in no small amount of expense to the Authority. There is no reason why all rate payers should bear the cost of repairs to individual meters.

Commencing May 1, 2006, the Lower Bucks County Joint Municipal Authority will charge the individual customer for repairs to its meters and accessories when the repairs are necessitated by abuse or damage to Authority property caused by the customer or some person on the customer's property, e.g., a contractor.

These charges will be added to the customer's bill at the next regular billing cycle.

Questions or comments regarding the bill for damage(s) should be directed to Nancy Burnell at 215-945-7400 x16.

SEWER EASEMENT SAGA CONTINUES

Some Authority customers continue to violate the sanitary sewer easement requirements. No construction is permitted on easements unless it conforms to the Authority's requirements for a "portable" or "moveable" object. Written permission is required from the Authority Engineering Dept. in the form of a permit.

Violators will be required to remove structures, which are not approved by the Authority. Failure to remove structures will result in immediate legal action.

BILLING SCHEDULE

JANUARY-APRIL-JULY-OCTOBER

Lakeside	Indian Creek
Pinewood	Whitewood
Stonybrook	Snowball Gate
Greenbrook	Mill Creek Falls
Farmbrook	Red Rose Gate
Willowood	Cobalt Ridge
Elderberry	Green Lynne
Elderberry (Jubilees)	Laurel Bend
Birch Valley (Jubilees)	Mill Creek Manor
Oaktree	

FEBRUARY-MAY-AUGUST-NOVEMBER

Magnolia Hill	Kenwood
Thornridge	Upper Orchard
Thornridge (Jubilees)	Junewood
Dogwood	Quincy Hollow
North Park	Red Cedar/Goldenridge
North Park (Jubilees)	Forsythia Gate
Plumridge	Tullytown
Vermillion Hills	Paper Mill Village
Lower Orchard	Juniper Hill

MARCH-JUNE-SEPTEMBER-DECEMBER

Birch Valley	Goldenridge (Ranchers)
Crabtree	Deep Dale
Red Cedar Hill	Highland Park
Appletree	Twin Oaks
Goldenridge	Apartment Complexes
Holly Hill	Bloomsdale Gardens
Violetwood	Hollybrooke
Violetwood (Jubilees)	Private Fire Protection
Orangewood	Crestwood Condos.
Yellowood	Fire Hydrants
Crabtree (Ranchers)	Drexelwood
Blueridge	Fairbridge

Residents who observe the wrongful building of structures, fences, pools, etc. on Authority easements are urged to contact the Authority at 215-946-0731. The Authority will investigate and take action if necessary. These buildings prevent proper access and maintenance to the utility lines located within the easements. In addition, NO trees or other plantings, which can grow taller than 2 ft. are permitted on ANY Authority easements. Larger tree roots eventually grow into the sewer mains and cause blockages, resulting in raw sewage backing up into homes.

The Authority is continuing to identify violators who build improper structures throughout our service area. It is just a matter of time before we identify the ones in your neighborhood.

All property owners who have sanitary sewer manholes located in their back yards are required to provide 24-hour access to Authority personnel. Manholes are required to have a minimum of a five (5) foot radius of clearance. The Authority can provide a special lock for those property owners who wish to keep their back yards locked. Only the property owner and the Authority personnel will have access. Property owners who do not make manholes accessible will be required to remove all fences and other obstructions from the easement permanently. No permits will be issued for a fence to a homeowner who does not provide access to a manhole.

LBCJMA Board of Directors

Bristol Township

Anthony Verduci
John Monahan
Joseph Pollio

Tullytown Borough

Edmund Armstrong
Edward Czyzyk
Richard Adams

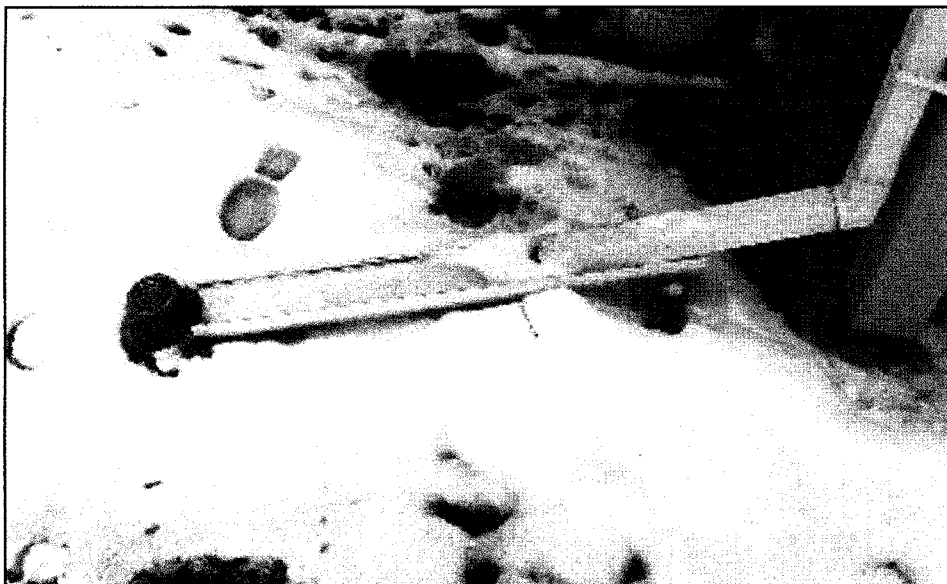
Alert to LBCJMA Customers!

It is illegal to discharge storm-water from any source into the Authority's sanitary sewer system. The Authority has an ongoing program of tracking, investigating and eliminating these violations. Violators will be prosecuted in accordance with State and Federal Clean Water Act provisions.

Penalties for Federal Clean Water Act Violations are as follows:

<u>Violation</u>	<u>Fine (per day of violation)</u>	<u>Maximum Prison Term</u>
Any permit Violation	Up to \$25,000	
Any negligent Violation	\$2,500 - \$25,000	1 Year
Second negligent Violation	Up to \$50,000	2 Years
Any knowing Violation	\$5,000 - \$50,000	3 years
Second knowing Violation	Up to \$100,000	6 years
Knowing Violation that places a person in imminent danger of death or serious bodily injury	\$250,000	Up to 15 years
Second conviction for knowing Violation causing imminent danger of death or serious bodily injury	\$500,000	Up to 30 years

Examples of violations include (but are not limited to) sump pumps, roof drains (downspouts), yard drains, condensate lines, defective or modified vent stacks and/or cleanout stacks, or any other type of appurtenance(s) which allows storm water, rain water or groundwater to enter the sanitary sewer system.



This could result in a serious fine!!

CROSSWORD ANSWERS

5. Delaware
3. Flocculation
2. Algal Bloom
1. Turbidity

DOWN

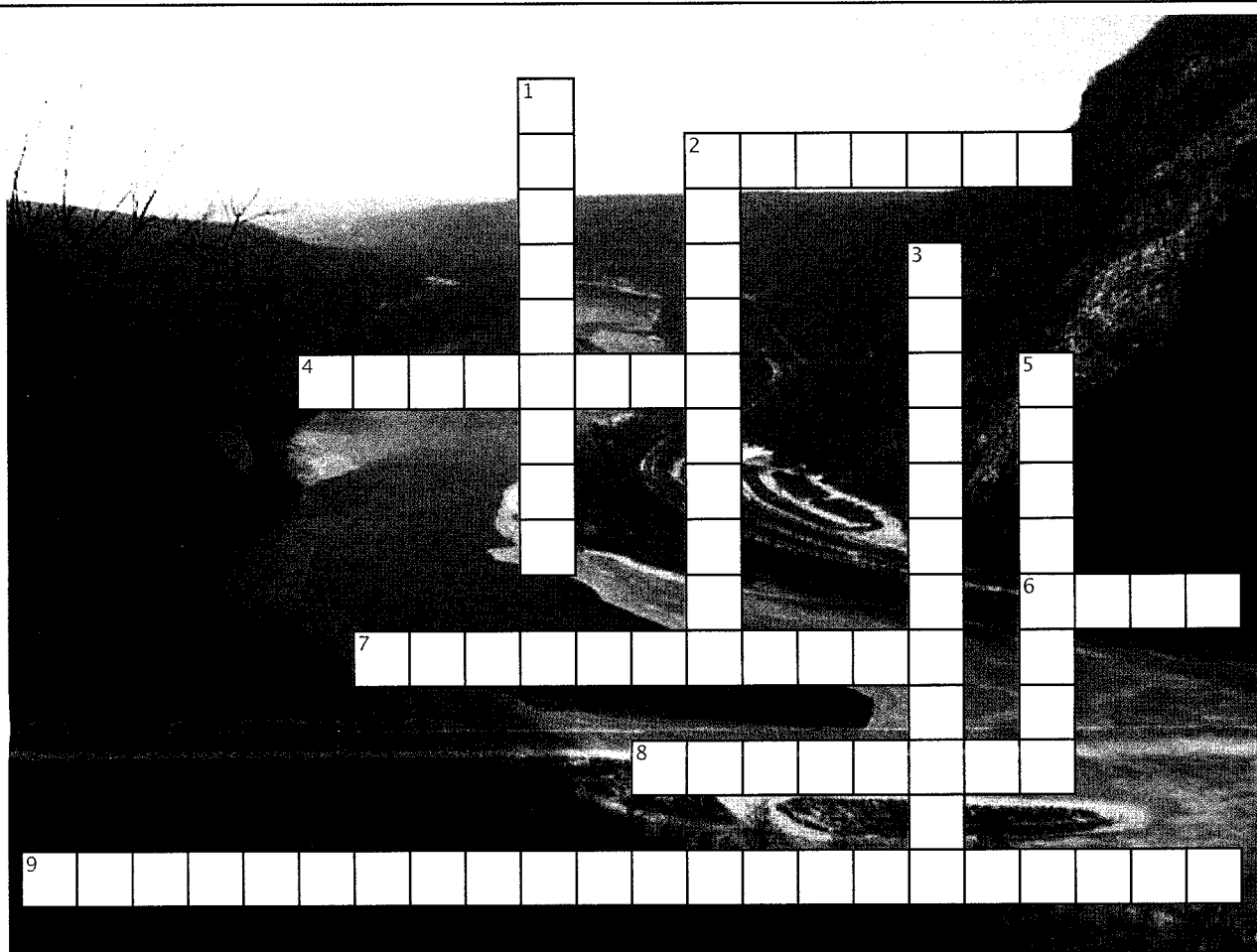
8. Chlorine
7. Filter Media
6. Well
4. Residual
2. Aquifer

ACROSS

WATER TREATMENT TERMINOLOGY PUZZLE

You use it daily but what do you REALLY know about our water?

Try out your knowledge - it's only a puzzle.



Across

2. A body of permeable rock that can contain or transmit groundwater.
4. Maintenance level of chlorine required to keep water sanitary throughout the entire water distribution system.
6. A shaft sunk into the ground to obtain water.
7. Selected materials in a filter that form a barrier to the passage of filterable suspended solids.
8. Chemical used to kill harmful organisms in drinking water.
9. A process by which ammonia is removed from water through continuous addition of chlorine.

Down

1. A condition in water caused by the presence of suspended matter, resulting in the scattering and absorption of light.
2. A sudden, dramatic growth of microscopic plant life, such as blue-green or green algae that develops in lakes and reservoirs.
3. The water treatment process following coagulation that uses gentle stirring to bring suspended particles together so they will form larger, more settleable particles.
5. River that supplies our local water.

CONTACTING US

ADMINISTRATION OFFICE:

*Billing Questions, Water Service, Account Information,
Certification Readings, Human Resources, Collections
Department, Accounts Payable*

7811 New Falls Road Levittown, PA 19055
Telephone: 215-945-7400
Fax: 215-945-7281
Business Hours: 8:00AM – 4:30PM

WASTEWATER TREATMENT FACILITY:

*Hydrant Problems, Sewer Back-Ups/Manhole Problems, Sewer
Lateral Replacement Permits, Sewer Easement Construction
Permits, Water/Sewer Connection Permits, Valve Box Problems,
Bid Specifications, Pretreatment Department*

7900 Route 13 Levittown, PA 19057
Telephone: 215-946-0731
Fax: 215-949-4634
Business Hours: 7:00AM- 3:00PM

WATER FILTRATION FACILITY:

*Water Pressure, Water Quality, Water Main Breaks, Low Water
Pressure, Meter Pits & Testing*

60 Main Street Tullytown, PA 19007
Telephone: 215-547-9581
Fax: 215-945-6935
Business Hours: 7:00AM- 3:00PM

**Storm water problems should be reported to the municipality
in which you live, storm sewers are not part of our system.**

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Please see enclosed flushing schedule

Pre-Sorted
Standard
U.S. Postage Paid
Levittown, PA
Permit No. 179

**Lower Bucks County
Joint Municipal Authority
7811 New Falls Road
Levittown, PA 19055**